

## WORLD QUALITY DAY

TUNIS, THURSDAY, NOVEMBER 12, 2015

AT THE HOTEL EL MOURADI GAMMARTH 5 \*

# NEW QUALITY MANAGEMENT TENDANCIES

## PRELIMINARY PROGRAM

Time	Speech
08H00	Registration
08H45	<b>Introduction to 2015 world Quality Day.</b> Mr Zouhaier MARRAKCHI, World Quality day Manager and QSE consultant, Tunisia.
09H00	<b>New quality management tendencies</b> Kozo Sakano, Founder & Director of Process Improvement Japan, Japan.
10H00	<b>How to enjoy the 2015 version for creating a new quality push in your organization?</b> Christophe VILLALONGA, Quality management consultant /client relation organization, safety, environnement and Social responsibility, France.
11H00	Coffee break
11H30	<b>The three levels of quality management maturity.</b> Mounir BEN HASSINE SLIM, Engineer consultant and professional trainer in Quality management and productivity, Tunisia.
12H30	Discussion
13H00	Lunch
14H00	<b>News in the future ISO 9001 and 14001 Version 2015.</b> Djenidi Ben Daoud, Integrated management system consultant, ISO expert and former General director of Algerian Institute for Standardisation, IANOR, Algeria.
15H00	<b>The Key to Toyota`s Strength.</b> Kozo Sakano, Founder & Director of Process Improvement Japan, Japan.
16H00	<b>Quality governance</b> Mohamed Tahar SASSI, Principal Industrial Engineer, Director of Studies and IS, Manger of Integration of ISO 26000 in Pharma SAIPH Laboratories, Tunisia.
17H00	<b>Debate: Quality and development approach and 2016 World Quality Day.</b> Lotfi BOUZID, Forumqualite, Tunisia.