

WORLD QUALITY DAY

TUNIS, THURSDAY, NOVEMBER 14, 2013 AT THE HOTEL EL MOURADI GAMMARTH 5 *
PROGRAM

TIME	SPEECH
08H00-09H00	Registration
09H00-09H15	Introduction to world Quality Day. Mr Zouhaier MARRAKCHI, World Quality day Manager and QSE consultant, Tunisia.
09H15-10H15	The autonomy of the lever operator's business performance. Mr Fredj MANSOUR, Resources optimization engineering expert, DFCQ, France.
10H15-11H15	The changing face of quality Mr David HUTCHINS, President and senior Consultant at David Hutchins Innovation limited, Great Britain.
11H15-11H30	Coffee break
11H30-12H30	Benefits of participative management. Mr Djenidi BEN DAOUD, Consultant in QSE management, ISO expert and previous manager of IANOR, Algeria.
12H30-13H30	Lunch
13H30-14H30	Collective intelligence and participative management. Docteur Souad LARBAOUI, International expert and trainer, Général manager of Institut de management stratégique et d'intelligence économique IMSIE, scope stratégic management, human resources and communication, Algeria.
14H30-15H30	"Participation management in quality management and occupational health and safety management standards" Mr Charles CORRIE, BSI, secretary of ISO TC 176, Subcommittee 2, Quality system, Great Britain.
15H30-16H30	Participative management: what prospects for the company? Docteur Jean Paul CASSAR, Consultant and trainer in organisation and services Quality, France.
16H30-17H00	Discussion Debate: Quality and development approach and 2014 World Quality Day. Mr Lotfi BOUZID, Forumqualite, Tunisia.

 			
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